



COVID 19 Response Policy - FAQ's Members & Members Guests

MEMBERS

1. How will Generator track which members are vaccinated? How will you store my information?

At this stage, we will be running this as a high trust system, much as we do all aspects of Health & Safety at our sites. By agreeing to House rules where our Health and Safety policy is held, our members are agreeing to abide by the double vaccination requirement. We will not be storing vaccination status of our members or asking to see direct proof of this status. We will be following government guidance on this and if we are required to keep records, then we will need to update our policy at which time you will be informed directly.

https://ww2.generatornz.com/House_Rules

2. What if a member is not vaccinated or does not agree with Generator's H&S policy?
All members are being requested to have their vaccinations complete by 1st of December 2021. After this time they will not be permitted to attend site. If a member attends site and mentions they are not double vaccinated, they will be reminded of the H&S policy put in place to keep Generator staff, our community, whanau and friends safe from COVID 19.

3. Is this policy also for Hot desk and corporate members?

Yes, our policy covers all membership types and all sites. It also covers visitors coming to site and any of our contractors doing work onsite (e.g. maintenance & cleaners).

4. What if a member hasn't been vaccinated due to cultural beliefs or has a medical exemption?
We will be treating these situations on a case-by-case basis. Under our current policy these people would not be allowed on site. In this case, please discuss with the relevant site manager.

5. How will our members know about this policy?

A company wide email has been sent to key account contacts on 02 Nov 2021 to get feedback on our policy, a full membership wide email then followed on 19th Nov 2021. In order to fulfill our obligation in updating this policy this email has been sent via our operational email list which lists every member and cannot be unsubscribed from. This list is used for emergency updates and has been our main line of contact for COVID updates since March 2020.

6. Is Generator allowed to do this legally?

Yes, Generator has the right to



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unilaterally change our House Rules and Health & Safety policy without any consultation with members. Because of the nature of our agreements Generator has a greater role in the health and safety of our members than a traditional lease agreement. This policy is about keeping Generator staff, our community, whanau, and friends safe from COVID 19 and particularly the highly infectious Delta variant. Generator will be managing its sites in line with Government guidelines and having taken considerable legal advice. As you will have seen, the Government is generally supportive of vaccine mandates and many businesses are legally required to enforce similar policies in order to be able to operate their businesses without major restrictions.

reason and others such as members welfare that we are mandating membership wide double vaccination.

7. Why is Generator doing this?

Generator's number one priority is the health and safety of its staff and members. The nature of our shared spaces means we interact with our members on a day-to-day basis, much like a hospitality or retail business. Under health & safety law, we have an 'overlapping' duty with our members in relation to health & safety risks, so we need to work together to help keep our people, their whanau and our friends and community safe. It is for this



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YOUR GUESTS

1. Do my guests need to be vaccinated before attending a Generator site?

Yes, we do ask all our members to communicate our policy to their guests prior to attending site. Additionally, we will have signage in place at all of our sites explaining the policy. Upon digital signing in, a declaration that they have read and understood this double vaccination requirement as part of the wider Generator H&S policy will be included.

2. How will Generator track my guests' vaccination status?
Generator will not track guests' vaccination status. We do request the communication of this policy to guests from you, prior to your guests arrival Generator will also communicate this policy at site. We will be monitoring government guidance on this and if we are required to keep records, then we will need to update our policy.

3. What if my guest turns up at site and tells me or a Generator staff member they are not vaccinated?
Politely ask them to leave the building and remind them of the policy, please escalate to the relevant site manager.

4. What if my guest hasn't been vaccinated due to cultural beliefs or has a medical exemption?
Generator will treat these situations on a case-by-case basis. Where possible please notify us ahead of time. Under our current policy these people would not be allowed on site. In this case, please contact your site manager.

5. Can my child come onsite?
If they have had their vaccination, yes they can. Unfortunately at this time we cannot allow under 5 year olds onsite. We will continue to update this part of our policy (updated 1st Feb 2022).

6. Is Generator allowed to do this legally?
Yes, Generator has the right to unilaterally change our House Rules and Health & Safety policy without any consultation with members. Because of the nature of our agreements Generator has a greater role in the health and safety of our members than a traditional lease agreement. This policy is about keeping Generator staff, our community, whanau, and friends safe from COVID 19 and the highly infectious Delta variant. This is consistent with what other New Zealand businesses are starting to roll out. Generator will be managing its sites in line with Government guidelines and having taken considerable legal



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